

Ticketing



Raffles

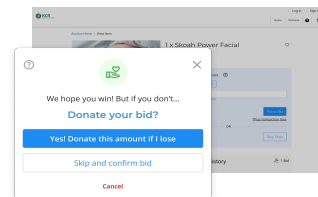
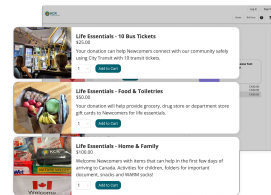


Auctions



The Real Value of Trellis.

- ✓ **Donation Upsells with Every Checkout.**
This feature is helping organizations raise 10% more.
- ✓ **Donate Auction Bids**
This feature is helping organizations raise 11% more.
- ✓ **Raiser's Edge Integration**
Expand your audience and reach exponentially
Save time with automated auction close outs, raffle draws and custom exports and integrations
- ✓ **All-In-One**
Save time and effort for you and your donors with fundraising centralized to one place.



blackbaud
Raiser's Edge NXT™



Ticketing



Raffles



Auctions

GBGH Raised Over \$655k with their Gala

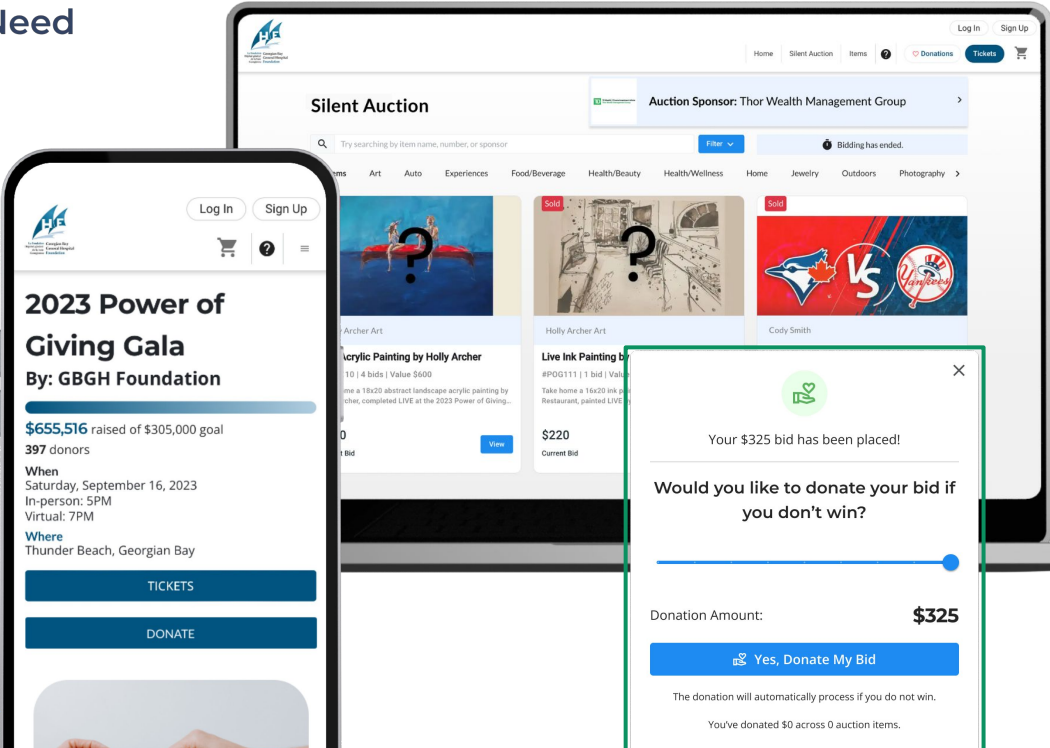


Ticketing Donations Auctions Fund a Need

“We identified two long-term donors who had never supported our hospital in any capacity”



Victoria Evans
Key Relationships Officer



Villanova Preparatory School Enhanced Their Donor Experience While Saving Their Team Time



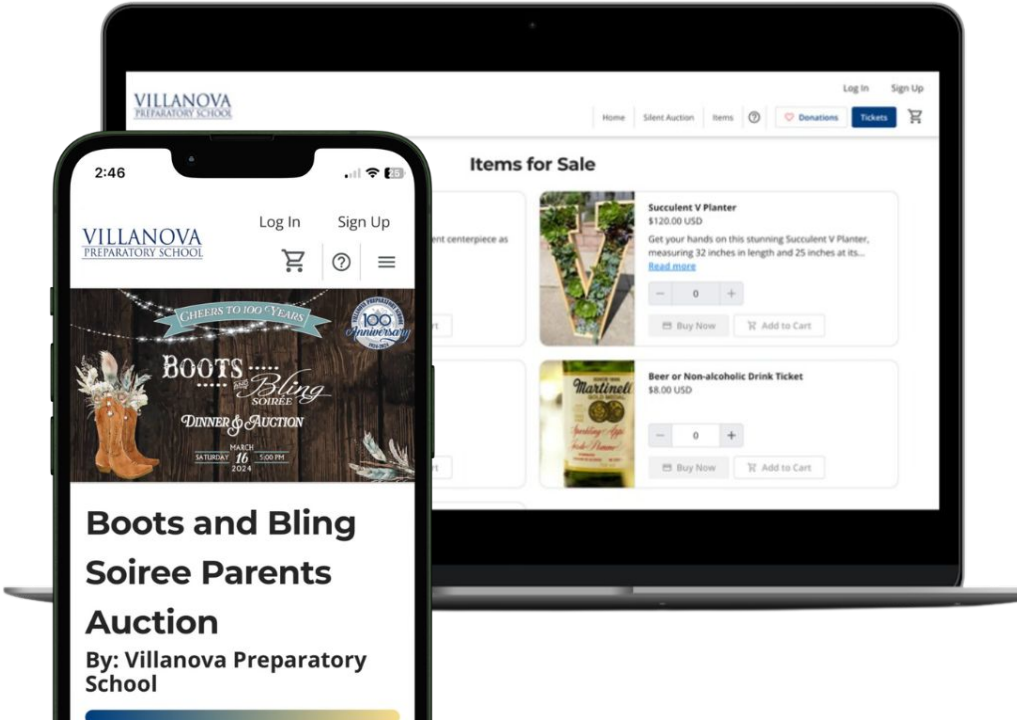
Ticketing Donations Auctions Items

“The best part is the Raiser’s Edge integration, which saved us a lot of time.”



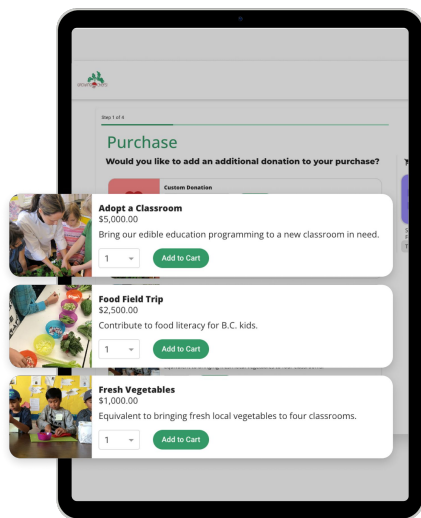
Stella Day
Associate Director of Development

VILLANOVA
PREPARATORY SCHOOL

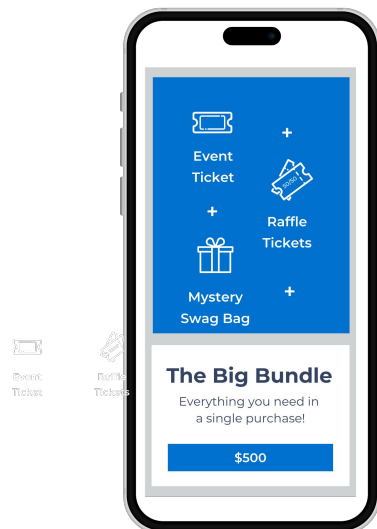




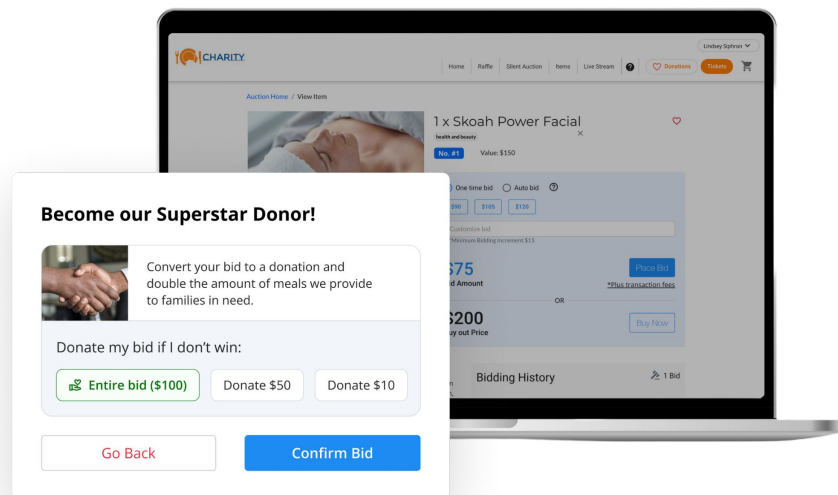
Raising More with Trellis Upsells is Easy.



Donation Upsells

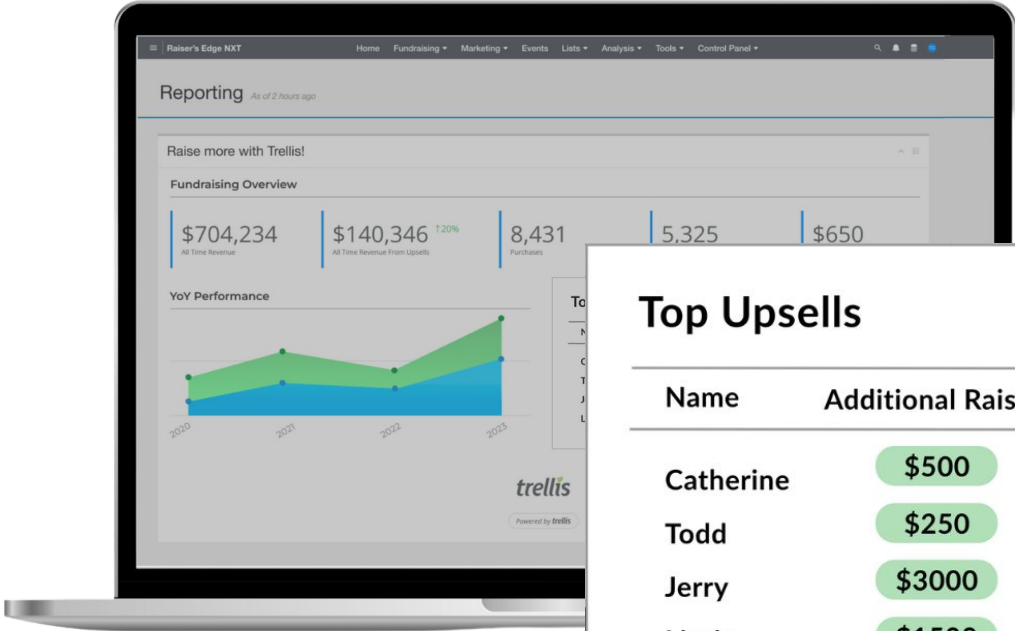


Item Bundles







Donate your Bid

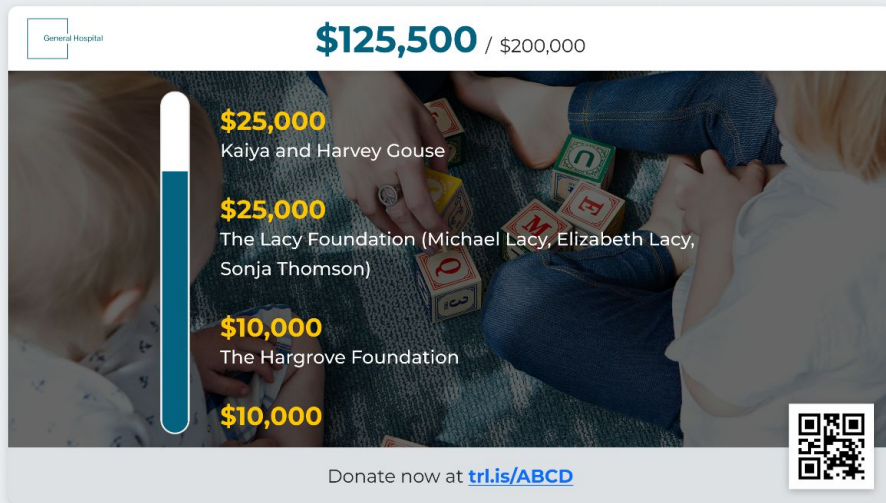
Use the Trellis x Raiser's Edge integration to easily see your donor data where you need it.



Top Upsells

Name	Additional Raised	Upsell Method	Action
Catherine	\$500	Donation Upsell	
Todd	\$250	Item Add-On	
Jerry	\$3000	Live Auction Bidder	
Lizzie	\$1500	Donated Their Bid	

Interactive features → more engaged donors



CHARITY

Joe Smith

Make a Donation

☐ Use a different name for display

Payment Method

Visa ending in 4242

app.trelis.org

CHARITY

Log In Sign Up

Pledge a Donation

Participate now and complete your purchase later.

First Name

First Name

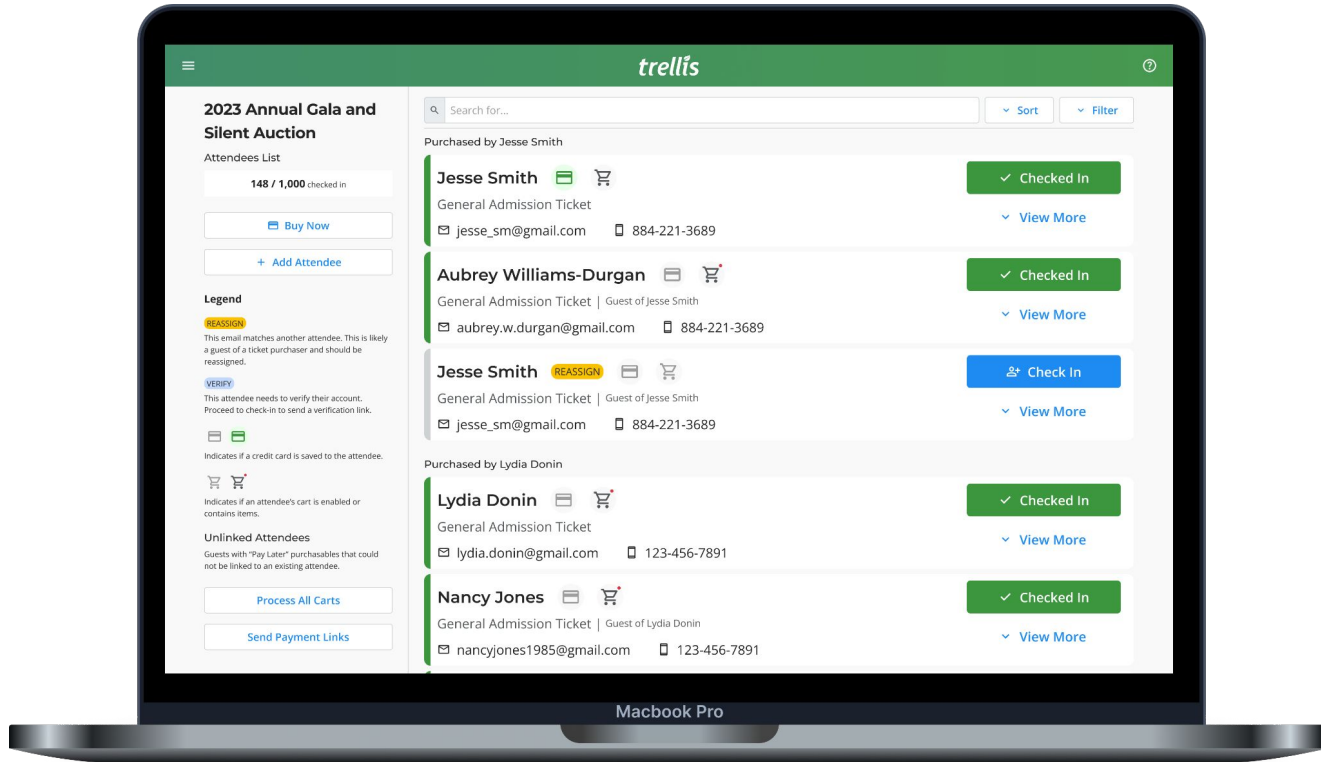
Last Name

Last Name

☐ Use a different name for display

app.trelis.org

Check-in app - Easily manage your event



Trellis First Flagship Fundraiser Support



Account Manager: all 1 on 1 video calls ensuring your success

Onboarding:
Product & Integration

1A

1B

Launch
Prep

2

Launch
Day



Advanced
feature review

3

Pre-event
run-through

4

Event
Day



Post event
follow up

5

Support Reps:

Our support team is available M-F 8-4 PST, you can create a ticket from the platform or email support@trellis.org. Our goal is same day response time

Help Desk Articles:

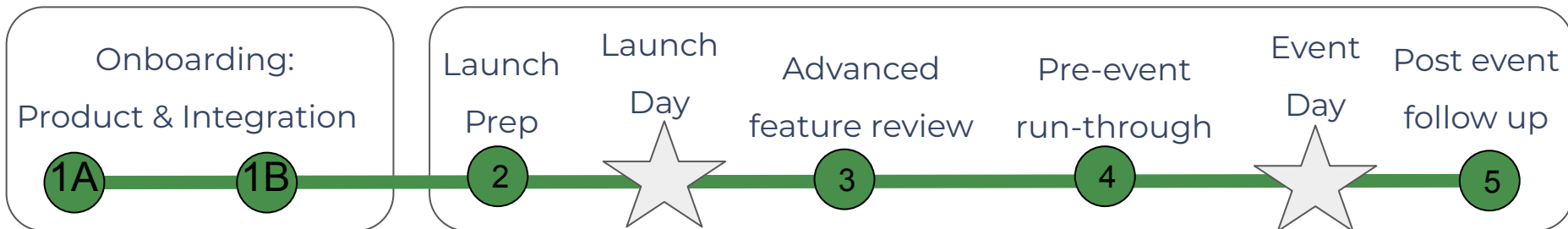
Available 24/7 with robust help articles served to you whenever you need it. With Videos, screenshots and steps to walk you through the product.

Emergency Outages Phone:

On call customer & technical support for live, fundraiser wide, money impacting outages. Mon-Sun 7am-11pm PST



Trellis First Flagship Fundraiser Support



All Parts of our First Fundraiser Support are 1 on 1, real human, video call meetings other than event day to guide you through your event planning experience. Each meeting comes with pre meeting guides, post meeting checklists and other training materials to ensure you are set up for success.

Pro Plus

- ✓ Same day business day response
- ✓ 1 hour fundraiser onboarding & 1 hour CRM integration onboarding
- ✓ First or Flagship Fundraiser with 4 check-in meetings with event fundraising specialist

Enterprise

- ✓ 4 hour email response time
- ✓ Relationship manager with quarterly check-ins
- ✓ Annual flagship support
- ✓ Two additional Advanced feature review and pre-event run through in year 1

A large, multi-colored scalloped border surrounds the text. The colors transition from yellow at the top, through orange, red, pink, purple, blue, and green at the bottom.

First Fundraiser

 **Guarantee**

If you participate in the touchpoints and you aren't satisfied then we will give you your money back.

[Learn more about our guarantee here.](#)



0% Transaction fee*

How?

We give your donors the option to add an extra fee to help us provide you with 0% fees, but they can always say no.

Tips enabled on most:

- 1) Tickets
- 2) Items
- 3) Donations

Saving you \$3500 for every \$100k you raise

When compared to leading competitors

*Not applicable to non checkout transactions including; auctions and back office transactions until fall 2025 launch.
Until launch: 3% + 30 cents, except AMEX at 3.5% Only exception: Canadian raffle customers always pay additional 2.5%/per transaction.



Trellis Risk Free Pricing

All plans are 3 years and include 0% transaction and credit card fees* with a First Fundraiser Guarantee

Pro Plus

\$5,000/yr

0% credit card fee*

-
- ✓ Tickets, Auctions, Items, Donations & Fund-a-need
 - ✓ Upsells - Donate Your bid & Checkout
 - ✓ Raiser's Edge Integration
 - ✓ Check-in app, Day of Sales Manager & Pledging
 - ✓ Marketing & Analytics
 - ✓ First Flagship Fundraiser Support
 - ✓ Same day business day response

Enterprise

\$10,000/yr

0% credit card fee*

-
- Everything in Pro Plus, Plus:
- ✓ Annual Flagship Fundraiser Support
 - ✓ Two additional advanced fundraiser and Pre-Event Run Through reviews
 - ✓ Dedicated Relationship Manager
 - ✓ 4 hour response time on support

Strategic

Custom

Contact Us

-
- Everything in Enterprise, Plus:
- ✓ Additional Organization Accounts
 - ✓ Additional Flagship Fundraiser Support
 - ✓ Onsite support opportunities
 - ✓ Custom features

*No Credit card or transaction fees on checkouts (most tickets, items and donations). Auctions and back office transactions launching in fall 2025.

Until Launch: 3% + 30 cents, except AMEX at 3.5%

Only exception: Canadian raffle customers always pay additional 2.5%/per transaction.